



# Council Tax Benefit is changing from April 2013

Have your say

Complete this questionnaire and tell us what you think.

You can also fill this in and find out more on-line at [www.fenland.gov.uk/localcounciltaxbenefit](http://www.fenland.gov.uk/localcounciltaxbenefit)

Please answer the questions below

## SECTION ONE – ABOUT THE PROPOSALS

Some questions about the proposals. Please tick one box for each question for Questions 1-3 below.

**1. Do you understand the Local CTB scheme being proposed?**

Strongly Agree     Agree     Neither Agree or Disagree     Disagree     Strongly Disagree

**2. The proposals mean everyone (except Pensioners) must have to pay some Council Tax? Do you agree?**

Strongly Agree     Agree     Neither Agree or Disagree     Disagree     Strongly Disagree

**3. Vulnerable groups (such as the disabled and families with young children) will be helped by getting more benefit than those without a disability or young children. Do you agree?**

Strongly Agree     Agree     Neither Agree or Disagree     Disagree     Strongly Disagree

**4. What comments do you have about the Local CTB scheme being proposed?**

**5. Are there any other people we should protect from these changes?**

**6. Will these proposals affect any individuals or groups more than others, and if so how can we deal with this?**

**SECTION TWO - ABOUT YOU**

(if you're responding for an organisation please go to Section 4)  
This section is optional

**Your Name**

**Your Address**

**Your Email Address**

**Your Phone Number**

### SECTION THREE – ABOUT YOU

Please tick the boxes that apply to you. This will help us understand about the range of people commenting on our proposals.

**Do you pay Council Tax to Fenland District Council?**

**Do you currently get Council Tax Benefit from Fenland District Council?**

**Do you currently get Housing benefit from Fenland District Council?**

### SECTION FOUR – ABOUT YOUR ORGANISATION

Are you responding as a representative of one of these types of organisations (please tick one box)?

**Voluntary organisation**

**Housing Association**

**Landlord**

**Other**

**Your Name**

**Your Organisation**

**Your Address**

**Your Email Address**

**Your Phone Number**

**Please return your completed questionnaire to us by 20 October 2012.**

**You can also complete this on-line at  
[www.fenland.gov.uk/localcounciltaxbenefit](http://www.fenland.gov.uk/localcounciltaxbenefit)**

## **SECTION FIVE – HOW TO RETURN THIS FORM WHEN COMPLETE**

### **Returning this questionnaire by post**

Please post it to:-

Local Council Tax Benefit, Fenland District Council, County Road, March,  
Cambs, PE15 8NQ.

### **Returning this questionnaire to a Fenland @ Your Service Shop**

Please bring it into one of our Shops at:-

Chatteris 20 High Street	Open Tuesday, Thursday and Friday 9am to 4pm, Open Saturday 9am to noon.
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March 8 Broad Street	Open Monday, Tuesday, Wednesday and Friday 9am to 4pm, Open Saturday 9am to noon.
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Whittlesey 3 Causeway Centre	Open Tuesday, Thursday and Friday 9am to 4pm, Open Saturday 9am to noon.
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Wisbech 2-3 Bridge Street	Open Monday to Friday 9am to 4pm, Open Saturday 9am to noon.
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## SECTION SIX EQUALITIES MONITORING FORM

**We are committed to providing equal opportunities for everyone when providing services and in our role as a major employer. We will make sure that we:**

- **treat all people with dignity and respect;**
- **prevent discrimination throughout Fenland Council; and**
- **treat all of our service users fairly.**

We monitor the equality and effectiveness of the way we deliver services, to continually improve our policies and practices. We will treat all information confidentially and use it for monitoring purposes only.

### **Are you satisfied with the service you have received?**

Yes       No

If you are not satisfied, please tick the relevant boxes and include any extra information.

- Age
- Disability
- Gender Reassignment
- Pregnancy and Maternity
- Race
- Religion or Belief
- Gender
- Sexual Orientation
- Marriage and Civil Partnerships
- Social and Economic circumstances
- None of the above

### **Please explain why**